Office of the Director of National Intelligence
Section 1: Highlights of Agency E-Government Activities

A. Enhanced Delivery of Information and Services to the Public - Sec. 202(g)

Section 202(g) of the E-Gov Act requires agencies to provide information on how electronic Government is used to improve performance in delivering programs to constituencies. In no more than 250 words, describe one IT agency activity or initiative that enhances the delivery of information and services to the public and others, or makes improvements in government operations. This example should highlight how electronic government improved the effectiveness, efficiency, and quality of services provided by your agency.

In FY2014, all ODNI public websites were continuously audited for system compliance with Section 508 of the Rehabilitation Act of 1973 and any deficiencies detected were immediately addressed, resulting in a continued 100% compliance of ODNI public websites.

In FY2013, ODNI underwent an effort to incorporate Section 508 compliance in the development of its websites and web applications along with incorporating Section 508 Jin its policies. In FY2014, the Policy and Internal Process Document (90.07) was completed and is currently under formal review. The policy for Section 508 along with continuous auditing will be worked into all parts of the development process as addressed in an Application Development Strategy Plan for any web application.

In FY2014, ODNI held many briefings including the IC CIO Council meeting to officially kick off the IC effort and to support the next steps by assimilating this into other IT environments and web-based applications. ODNI has formally established an IC Section 508 Working Group to address 508 as a community and to identify community efficiencies. This working group will begin to address: IC Standards, Common Tool Suite, Testing, Training, Policy, Shared Services, Documentation and Outreach. ODNI has continued to reach out to the Federal 508 community along with the Intelligence Community and DoD and actively participates in the evolution of Section 508 technical approaches.
In FY2015, ODNI plans to implement the auditing tool on its classified networks.

B. Public Access to Electronic Information - Sec. 207(f)(1)(B)

Section 207(f)(1)(B) of the E-Gov Act requires that agency websites assist public users to navigate agency websites, including the speed of retrieval of search results and the relevance of the results. Provide the updated URL(s) that contains your agency's customer service goals and describes activities that assist public users in providing improved access to agency websites and information, aid in the speed of retrieval and relevance of search results, and uses innovative technologies to improve customer service at lower costs. For example, include the URL to your agency's Customer Service Plan.

Public Facing Agency URL(s)	Brief Explanation (if necessary)
http://www.dni.gov/index.php/about-this-site/customer-service-plan	

Section 2: Compliance with Goals and Provisions of the E-Gov Act

A. Performance Integration - Sec. 202(b)

The E-Gov Act requires agencies to develop performance metrics that demonstrate how electronic government supports agency objectives, strategic goals, and statutory mandates. In no more than 250 words, describe what performance metrics are used and tracked for IT investments and how these metrics support agency strategic goals and statutory mandates. Please discuss performance metrics that focus on customer service, agency productivity, innovative technology adoption and best practices. If applicable, include a description of your agency's evaluation model and how it is used. Provide applicable URL(s) for performance goals related to IT.

The 2014 National Intelligence Strategy Roadmap's three Mission Objectives, Strategic Intelligence, Current Operations and Anticipatory Intelligence, rely heavily 01rI the delivery of a robust, agile IT Service Management (ITSM) system that is always on and always secure. The main ODNI ITSM Service Provider, the Infrastructure Services Group, (ISG) a forward deployed CIA service supplier, adopts several best practices in the delivery of J[T service. Most noteworthy are the Information Technology Infrastructure Library (ITIL) and the Project Management Body of Knowledge (PMBOK) based Project Management Framework (PMF). ISG has adapted these best practices to meet the diverse and dynamic, requirements of the ODNI IT user community .

A comprehensive view of IT health is provided through the monthly DNI Dashboard and the ISG Executive Scorecard, as well as the weekly DNI Status Report. These reports provide a series of Performance Measures that track performance trends as well as volume of IT service delivery. Service Level Targets (SLTs) are tracked as an indication of how well ISG and other DNI service providers deliver IT services to the ODNI. Network availability, time to grant accesses, capabilities, email volume, customer satisfaction, help desk activity, requirements and projects created and closed, incidents and service requests created and closed, and video teleconference services are examples of the measures regularly viewed. Additionally, weekly reports are shared with service providers such as open-late tickets and aging requirements. Root cause analyses of missed SLTs and process variation are reviewed monthly at the ISG Performance Measure Management Review (PM^{2}R).

B. Accessibility - Sec. 202(c) and (d)

The E-Gov Act requires agencies to consider the impact of implementing policies on persons without access to the internet, and ensure accessibility to people with disabilities. Provide the URL(s) for your agency's website which describes actions taken by your agency in accordance with Section 508 of the Rehabilitation Act of 1973 (29 U.S.C. 794d).

Public Facing Agency URL(s)	Brief Explanation (if necessary)
www.dni.gov	In FY2015, the Policy and Internal Process Document (90.07) for internal and external accessibility was redone with the IC standard and

Public Facing Agency URL(s)	Brief Explanation (if necessary)
	is currently under formal review again. The ODNI public website is at www.dni.gov. The ODNI has purchased a Section 508/Accessibility auditing tool and is going through continuous efforts to ensure continued compliance. Additionally, the following websites that DNI components have established are included in the Section 508 audit:
❌ www.ARPA.gov	
www.ICJointDuty.gov	
www.NCIX.gov	now replaced with www.NCSC.gov
❌ www.PMISE.gov	
www.NCTC.gov	

C. Government-Public Collaboration - Sec. 202(e)

The E-Gov Act requires agencies to sponsor activities that use information technology to engage the public in the development and implementation of policies and programs. In no more than 250 words, describe one example of how your agency utilized technology to initiate government-public collaboration in the development and implementation of policies and programs.

The Intelligence Advanced Research Projects Activity (IARPA) continues to utilize the Federal Business Opportunities portal (www.fbo.gov) as its primary vehicle to initiate collaboration with the public for research. During FY2014, IARPA posted more than 30 announcements on www.fbo.gov for new program Broad Agency Announcements (BAA) and Requests for Information (RFI). More than 300 abstracts and proposals were received from industry and academia in response to the announcements, and more than 1200 people attended the resulting 28 public collaboration events IARPA hosted.

D. Credentialing - Sec. 203

The E-Gov Act seeks to achieve interoperable implementation of electronic signatures for appropriately secure electronic transactions with Government. In no more than 250 words, describe current activities your agency is undertaking to achieve the interoperable implementation of electronic credential authentication for transactions within the Federal Government and/or with the public (e.g. agency implementation of HSPD-12 and/or digital signatures).

N/A

E. USA.gov activities - Sec. 204 and Sec. 207(f)

In accordance with Section 204 of the E-Gov Act, www.USA.gov serves as an integrated internet-based system for providing the public with access to government information and services. In accordance with Section 207(f)(3), provide the URL(s) your agency's activities on www.USA.gov.

No Data Available

F. eRulemaking - Sec. 206

The E-Gov Act seeks to assist the public, including the regulated community, in electronically submitting information to agencies under Federal requirements, by reducing the burden of duplicate collection and ensuring the accuracy of submitted information. In no more than 250 words, provide a description of your agency's use of online electronic regulatory submission capabilities, specifically the usage of www.Regulations.gov and the Federal Docket Management System (FMDS).

 N/A

G. National Archives Records Administration (NARA) Recordkeeping - Sec. 207(d-e)

The E-Gov Act requires agencies to adopt policies and procedures to ensure that chapters 21, 25, 27, 29, and 31 of title 44, United States Code, are applied effectively and comprehensively to Government information on the Internet and to other electronic records. In no more than 250 words, describe your agency's adherence to NARA recordkeeping policies and procedures for electronic information online and other electronic records. Additionally, please indicate the number of electronic records that have been scheduled with NARA and any pending scheduling for electronic systems at your agency.

ODNI records disposition is accounted for in 29 Records Control Schedules: 23 schedules have been approved and six are awaiting NARA action. Records control schedules are media, flexible, and follow NARA guidance to prepare for future adoption of electronic records management systems. ODNI keeps a running inventory of all electronic records systems and series which is updated semi-annually. ODNI email is captured and stored in an email archiving system. Per ODNI instruction, email accounts for 'designated personnel...are properly archived and delivered.' ODNI plans to use NARA's proposed Capstone approach for managing email records. ODNI is creating an internal policy to implement its Capstone model for email. The ODNI's IC CIO leads the initiative to move IC information to a cloud environment through the establishment of the Intelligence Community Information Technology Environment (IC ITE), which is in direct compliance with the President's Memorandum on Managing Records and NARA/OMB follow-on guidance. This move will support enhanced information sharing and collaboration. Further, IC ITE is being developed to adhere with NARA/OMB follow-on guidance. This move will support enhanced information sharing and collaboration. Further, IC ITE is being developed to adhere with NARA Bulletin 2010, Guidance on Managing Records in a Cloud

Computing Environment.

H. Freedom of Information Act (FOIA) - Sec. 207(f)(A)(ii)

The E-Gov Act requires agency websites to include direct links to information made available to the public under the Freedom of Information Act. Provide the updated URL for your agency's primary FOIA website.

Public Facing Agency URL(s)	Brief Explanation (if necessary)
http://www.dni.gov/index.php/about-this-site/foia	URL for ODNI's primary FOIA website is

I. Information Resources Management (IRM) Strategic Plan - Sec. 207(f)(A)(iv)

The E-Gov Act requires agency websites to include the strategic plan of the agency developed under section 306 of title 5, US Code. Provide the updated URL to your agency's IRM Strategic Plan. This plan should encompass activities in FY14. If your agency does not have an updated plan, please provide the URL to the most recent plan and indicate when an updated plan will be available.

No Data Available

J. Research and Development (R&D) - Sec. 207(g)

If your agency funds R&D activities, provide the updated URL(s) for publicly accessible information related to those activities, and specify whether or not each website provides the public information about Federally funded R&D activities and/or the results of the Federal research.

No Data Available

K. Privacy Policy and Privacy Impact Assessments - Sec. 208(b)

The E-Gov Act requires agencies to conduct a privacy impact assessment; ensure the review of the privacy impact assessment by the Chief Information Officer, or equivalent official, as determined by the head of the agency; and if practicable, after completion of the review under clause, make the privacy impact assessment publicly available through the website of the agency, publication in the Federal Register, or other means. In no more than 250 words, describe your agency's adherence to this provision, including adherence to OMB's guidance pertaining to the use of IT to collect, maintain, or disseminate identifiable information, or when new systems are procured for this purpose. In addition, describe your agency's process for performing and updating privacy impact assessments for IT.

The ODNI does not publish Privacy Impact Assessments for national security systems.

K2. Privacy Policy and Privacy Impact Assessment Links - Sec. 208(b)

In addition to the narrative provided above in section K., provide the updated URL(s) for your agency's privacy policy and the website where your agency's privacy impact assessments are available.

No Data Available

M. Agency IT Training Programs - Sec. 209(b)(2)

The E-Gov Act calls for agencies to establish and operate information technology training programs. The act states that such programs shall have curricula covering a broad range of information technology disciplines corresponding to the specific information technology and information resource management needs of the agency involved; be developed and applied according to rigorous standards; and be designed to maximize efficiency, through the use of self-paced courses, online courses, on-the-job training, and the use of remote instructors, wherever such features can be applied without reducing the effectiveness of the training or negatively impacting academic standards. In no more than 250 words, describe your agency's IT training program, privacy training program, cross-agency development programs, and competencies reviews for IT workforce.

The ODNI leverages the CIA IT Security Training program to train its cadre employees, detailees, assignees and contractors. The Cyber Security curriculum is comprised of comprehensive classroom and web based courses designed to familiarize ODNI employees with key information assurance concepts, policies, and best practices. A majority of the available courses are mandated by policy to ensure user compliance in such critical areas as network security, secure system administration, data transfer policy and practices, proper use of Agency-issued BlackBerry's and communication security. There are approximately 15 Cyber Security courses that are available to ODNI personnel.

The Civil Liberties and Privacy Office (CLPO) provides an overview briefing of privacy and civil liberties as part of the entrance-on-duty for all ODNI personnel, to include cadre employees, detailees, assignees and contractors. A web-based training module covering the privacy act and Personally Identifiable Information (PII) has been deployed and is mandatory for all personnel annually (reciprocity accorded for equivalent training provided by IC elements hosting detailees or assignees). Additional training addressing privacy and civil liberties protections provided for "United States Persons" under other authorities is currently under development. Separately in use, a web-based training module tailored specifically for analysts at the National Counterterrorism Center covers the Privacy Act, OMB directives on PII and protections for US persons information.